

## How to Access your Protected Files

The digital documents included in this download are protected with Digital Rights Management (DRM) software. The use of digital documents will require the installation of software and a license (both provided in this download). The provided license is available for access on one computer (PC or Mac) and one mobile device (smart phone or tablet).

To access your protected files, unzip or extract the files on your computer.

Once your files have been unzipped, follow the device specific instructions located below:

- [Windows \(PC\) Computers](#)
- [Mac Computers \(Requires OSX 10.7 and above\)](#)
- [iOS Device \(Requires iOS 5.01 and above\)](#)
- [Android Device \(Requires Android 4.0 and above\)](#)

Please visit the [FAQ](#) for more information regarding the DRM software.

## Access using a Windows Computer

1. Make sure you are logged on as an administrator with full privileges.
2. For Windows computers, double click the Windows\_PDCViewer.exe file and follow the setup instructions.

(The Windows version is included in your download or can be freely downloaded [here](#). Additionally, the product manual for installing the Windows software is [here](#))

3. Navigate to the licenses folder and double click on your license file (.llv file) while connected to the internet.

Name	Date modified	Type	Size
Your Document	5/14/2012 3:14 PM	File folder	
Windows_PDCViewer.exe	5/14/2012 11:41 AM	Application	7,463 KB



Name	Date modified	Type	Size
Licenses	5/14/2012 11:41 AM	File folder	
Your Document.pdc	5/14/2012 11:41 AM	Secure PDF file	3,972 KB



Name	Date modified	Type	Size
LicenseXXXXXX.llv	5/14/2012 11:41 AM	LockLizard Safegu...	1 KB

**LicenseXXXXXX.llv**



**(If you purchased multiple license files, they may be shared with other users through e-mail or uploading them to other computers.)**

4. After installing the license file, you may now open your protected pdc documents by double clicking on the secured document file.

**Your Document.pdc**



(You can find out more about the document protection software we are using [here](#).)

## Access using a Mac Computer



1. Make sure you are logged on as an administrator with full privileges.
2. For Mac computers, double click the Mac\_PDCViewer.pkg file and follow the setup instructions.

(The Mac version is included in your download or can be freely downloaded [here](#). Additionally, the product manual for installing the Mac software is [here](#))


3. Navigate to the licenses folder and double click on your license file (.llv file) while connected to the internet.

Name	Date modified	Type	Size
 Your Document	5/14/2012 3:14 PM	File folder	
 Mac_PDCViewer.pkg	5/14/2012 11:41 AM	Application	7,463 KB



Name	Date modified	Type	Size
 Licenses	5/14/2012 11:41 AM	File folder	
 Your Document.pdc	5/14/2012 11:41 AM	Secure PDF file	3,972 KB



Name	Date modified	Type	Size
 LicenseXXXXXX.llv	5/14/2012 11:41 AM	LockLizard Safegu...	1 KB

**LicenseXXXXXX.llv**



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4. After installing the license file, you may now open your protected pdc documents by double clicking on the secured document file.

**Your Document.pdc**



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## Access using an iOS Device

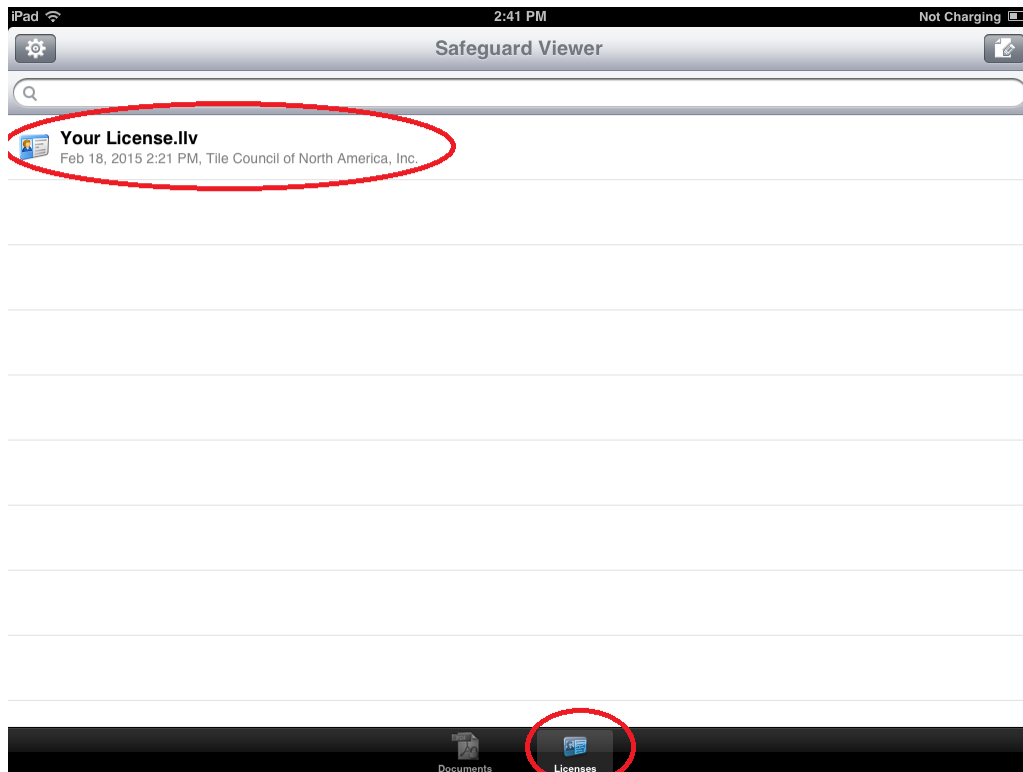
1. Download and install the [Locklizard PDCViewer](#) app from the Apple App Store onto your iOS device.

(The product manual for the installation and use of the iOS Locklizard app can be downloaded [here](#))

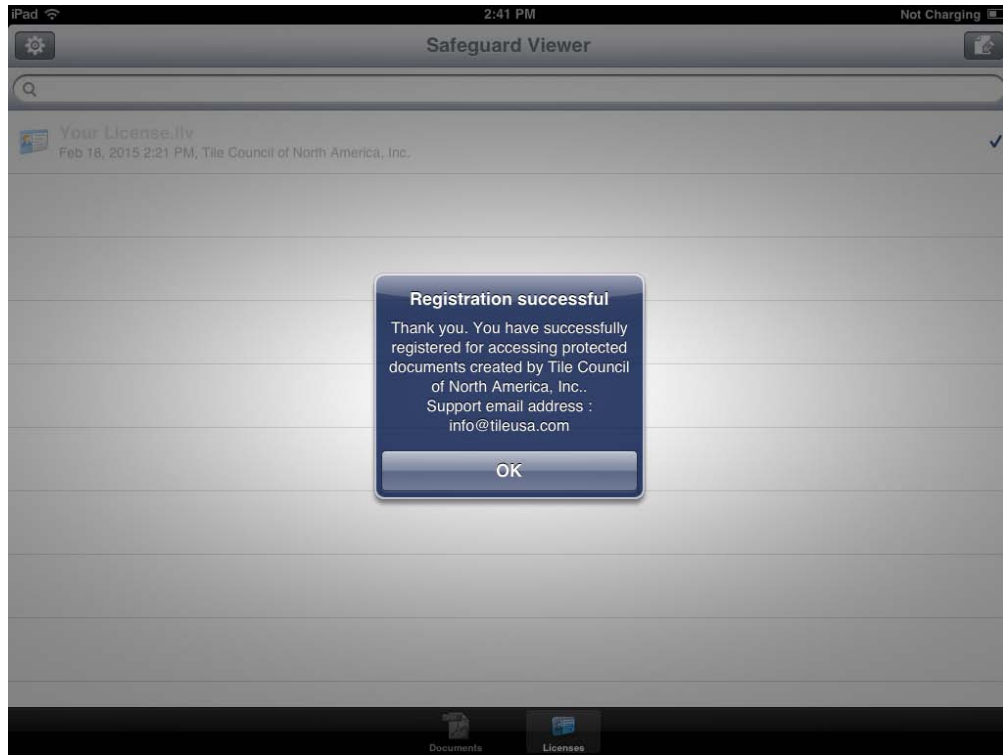
2. Transfer the document (.PDC file) and license (.llv file) from your computer to your iOS device using one of the following methods:

- [E-mail](#)
- [iTunes](#)
- [Wi-Fi](#)
- [Cloud Storage](#)

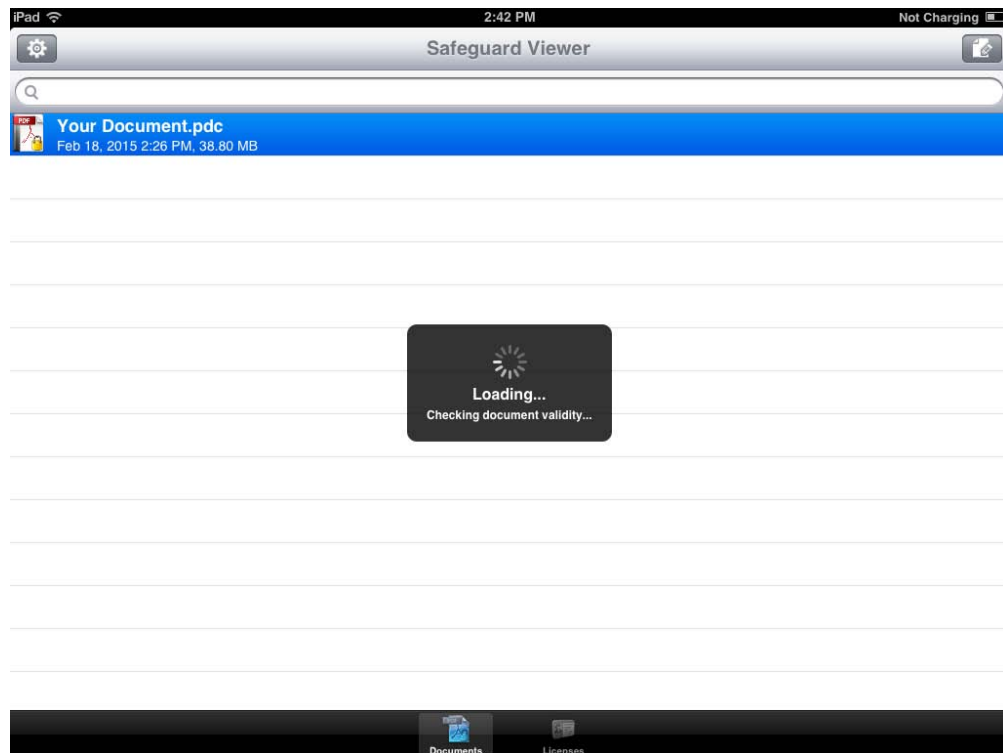
3. Once your digital documents and licenses have been added to your iOS device, open the PDCViewer app and tap the "Licenses" tab to view the available licenses. Tap the license you wish to activate.



A message will appear once the license registration is complete and the license will be greyed out indicating activation.



4. With the PDCViewer app still open, tap the "Documents" tab to view the available documents. Tap the document you wish to open. The document will open once it is validated.



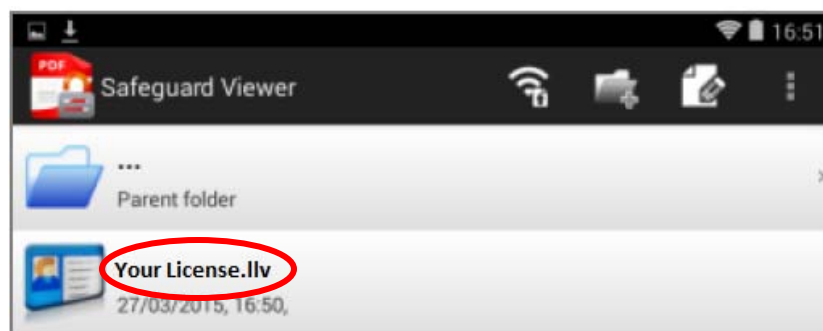
(You can find out more about the document protection software we are using [here](#).)

## Access using an Android Device

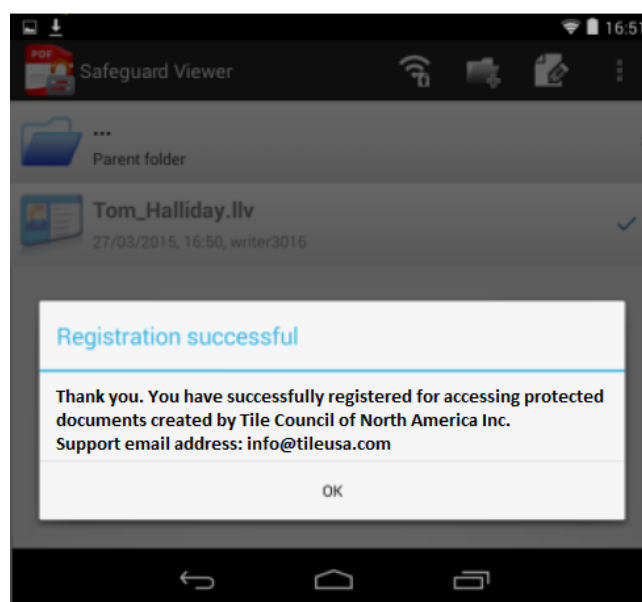
1. Download and install the [Locklizard PDCViewer](#) app from the Google Play Store onto your Android device.

(The product manual for the installation and use of the Android Locklizard app can be downloaded [here](#))

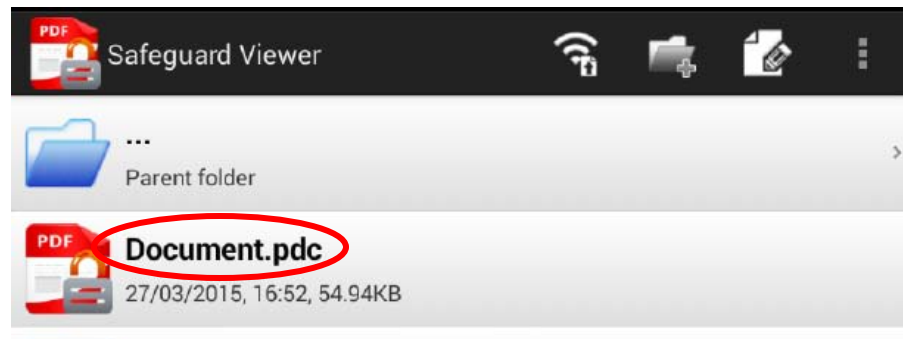
2. Transfer the document (.PDC file) and license (.llv file) from your computer to your iOS device using one of the following methods:
  - [E-mail](#)
  - [Import Folders](#)
  - [Wi-Fi](#)
  - [Cloud Storage](#)
3. Once your digital documents and licenses have been added to your Android device, open the PDCViewer app and tap the license you wish to activate.



A message will appear once the license registration is complete and the license will be greyed out indicating activation.



5. With the PDCViewer app still open, tap the document you wish to open. The document will open once it is validated.



(You can find out more about the document protection software we are using [here](#).)

## Adding Files to Your iOS or Android Device

### E-mail:

Protected documents and license files can be attached and emailed to an existing email account on your device. Clicking the file attachments on your device should automatically load them into the PDCViewer Library. In some cases you may be prompted to save the file or select an app to open the file (PDCViewer in this case) before they are loaded into the PDCViewer Library.

### iTunes (iOS devices only):

With your device connected to your computer, load iTunes, navigate to Apps > File Sharing and select "PDCViewer". Click on the Add button to upload PDC files and licenses to the PDCViewer Library. To see the files, launch PDCViewer on your iOS device, or refresh the lists by selecting the "pull to refresh option".

### Import Folders (Android devices only):


With your device connected to your computer via USB, copy the files across. Once the files are on your device, select the 'Import folder' option from the PDCViewer Utilities menu. This will display a list of folders and files available from the devices Download folder. Navigate to the folder you want to import the files from and then press the 'Import Folder' button.

### Wi-Fi:

You can upload protected documents and licenses to your device via your local Wi-Fi network. Selecting the



button will start the Wi-Fi Upload process.

 **Wi-Fi Upload Started**

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Visit the following address with your desktop browser to upload documents or licenses:

**<http://192.165.1.8:8080>**

Click **Finish** when you are done uploading wirelessly.

**Finish Wi-Fi Upload**

A message is displayed asking you to connect with your computer browser to a local address (like <http://192.165.1.8:8080>). On your computer, open your browser and navigate to that address (NOTE: your computer **must** be connected to the same Wi-Fi network as your device). You will see a web page with upload options for files and licenses - select them from your computer and click upload, and repeat the operation until all of your files are uploaded. Click the "Finish Wi-Fi Upload" button in the PDCViewer when you are done to finish the upload process.

## Cloud Storage:


Install a cloud file storage system (Dropbox or similar) on your computer and your device and follow the instructions to synchronize files between devices.

### Dropbox instructions

One way of transferring files from a PC or Mac computer to your device is to use an application known as Dropbox. This creates a 'cloud' file storage system that allows you to upload files, movies, pictures and so on, that you can share across your account or also with other people. You can use it to make PDC files and licenses downloaded onto your PC/Mac available to upload to your device. To do this you need to download the Dropbox application onto your device, and that means setting up an account with Dropbox. Dropbox may be found in the Apple App Store, Google Play Store, or at [www.dropbox.com](http://www.dropbox.com).

Once you have installed Dropbox on your device, you must then download the Dropbox application onto either the PC or Mac, and log on to the account that you created. That links the accounts together. As soon as you have done that, the Dropbox app will open a virtual folder where you can drop files to be synchronized between the PC and your device. So from the PC end you can drop files into the Dropbox folder and they will become available to the device dynamically.

From the DropBox app, select the protected document or license file you wish to open followed by the app you

wish to open them in (PDCViewer in this case). For iOS devices, Click on the  button and then select Open in PDCViewer.

# LockLizard FAQ

## ***What is a PDC file?***

The digital content that you purchased will be delivered in a PDC file, which is an encrypted PDF file that can only be opened—by a single user—after 1. downloading and installing the LockLizard Safeguard PDF Viewer software and 2. properly registering your copy using the license that was bundled with your file(s).

## ***How do I open a PDC file?***

The required software and license are included in each download from TCNATile.com. Also included in the download are instructions detailing how to install the Viewer and how to register your license.

To open your PDC file:

1. Make sure that you are connected to the internet.
2. Open the PDF file titled "Instructions" located in your .zip file and follow the steps as listed to install the viewer software and register your license.

## ***Where do I get the digital documents I have just purchased?***

Directly after purchase, a link to download your files is provided on the order confirmation page. You will also receive an email notification from TCNATile with instructions for downloading your digital files.

## ***I received a new computer (or my computer has been re-imaged) and now I am getting an error regarding licensing—“no more licenses available.”***

Licenses are tied to the MAC address, IP address, and operating system of the computer that is used to open and view the PDC files to which the license is linked. If any of these items change, your license will not be valid. If you anticipate such changes to your computer, send an email to [info@tcnatile.com](mailto:info@tcnatile.com) to request a replacement license.

## ***I tried to register on both my laptop and desktop computers, but receive the error “no more licenses available.”***

Each license grants you access to view a digital document on one computer and one mobile device. If you need to view a digital document on more than one computer (home and work, for example), you must purchase additional licenses. Please send an email to [info@tcnatile.com](mailto:info@tcnatile.com) to purchase additional licenses.

## ***Can I give my license to somebody else?***

Because licenses are personalized, once you have initialized an individual license by double-clicking it and registering, it cannot be used on any other machine. If you need to view a digital document on more than one computer (home and work, for example), you must purchase additional licenses. Digital documents may be purchased and sent to someone else provided the license file has not been initialized. Please contact [info@tcnatile.com](mailto:info@tcnatile.com) to purchase additional licenses.

***Do I have to be connected to the Internet to view a digital document?***

You must be connected when you initialize your license and you must be connected the first time you open a specific PDC file.

***Can I print a PDC file?***

Yes. NOTE: a watermark will appear on all printed pages.

***Can I print a PDC file to a virtual or multi-function printer?***

No. This includes ALL 'print to file' (virtual) printers and some multi-function printers (printer/scanner/copier devices). For example, you cannot print to an Acrobat PDF driver or a fax-capable printer driver. You may not convert the format of the PDC document.

***Can I copy and paste text from digital documents?***

No, it is not possible to copy and paste content.

***I have a PDC of a slide presentation. Does it work like PowerPoint?***

You can set up a PDC to be shown full-screen, you can project it, and you can advance from slide to slide. However, PowerPoint animations do not function in PDF, and any linking from PowerPoint (for example, to Flash demos) will have to be done manually in Windows.