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## INSTALLATION MATERIALS TESTING — ORDER FORM

Please include this completed form with your materials. This form is required to initiate testing.  
Please send materials to be tested to the above address to the attention of "TCNA Testing Lab."

|   |  |                                    |  |
|---|--|------------------------------------|--|
| CONTACT   |  | DATE                               |  |
| COMPANY   |  |                                    |  |
| ADDRESS (reports mailed to <sup>1</sup> )                   |  |                                    |  |
| CITY  |  | STATE / PROVINCE                   |  |
| POSTAL CODE   |  | COUNTRY                            |  |
| PHONE   |  | FAX                                |  |
| EMAIL   |  |                                    |  |
| SAMPLE ID (name of tested material to appear in report)     |  | PRODUCT LOT NUMBER (if available)  |  |
| PRODUCT COLOR   |  | DATE OF MANUFACTURE (if available) |  |
| DATE SAMPLE WAS TAKEN AND LOCATION (Leave blank if unknown) |  |                                    |  |
| ADDITIONAL COMMENTS (if needed)                             |  |                                    |  |

### PLEASE SELECT AN ORDER PROCESSING OPTION

If no option is checked, the order will be processed according to the regular turn-around option. Expedited testing is offered on a time-available basis.

- Regular Turn-Around
- Start within 3-5 business days (50% surcharge)
- Start within 24 business hours (100% surcharge)

**NOTE: Samples are discarded upon completion of testing. If you would like the samples returned, please note that in the comments section above. Client is responsible for all shipping charges.**

**An SDS is required for all materials submitted to the lab for testing. Testing will not begin until the SDS sheet is provided.**

<sup>1</sup>TCNA test reports are sent electronically to the email address indicated on this form. A hard copy is only provided upon request for an additional charge of USD 20.00 (postage included for mailing within the US only). Requests for changes to previous reports or requests for additional hard copies of a test report will be billed at USD 30.00 per report.

Please provide SDS's, installation instructions, mix ratios, slake times, or other relevant information for the materials being tested.

|                          |  |   |  |  |
|--------------------------|--|---|--|--|
| <input type="checkbox"/> | ANSI A118.1                                      | Dry-Set Cement Mortar   | 50 lbs.  | USD 1,455.00                                   |
| <input type="checkbox"/> | ANSI A118.3*                                     | Chemical Resistant Epoxy Mortar/Grout and Epoxy Adhesive      | 2 gal.   | USD 1,800.00                                   |
| <input type="checkbox"/> | ANSI A118.4                                      | Modified Dry-Set Cement Mortar                                | 50 lbs.  | USD 2,755.00                                   |
| <input type="checkbox"/> | ANSI A118.5*                                     | Chemical Resistant Furan Mortar/Grout                         | 2 gal.   | USD 2,175.00                                   |
| <input type="checkbox"/> | ANSI A118.6                                      | Standard Cement Grout   | 25 lbs.  | USD 1,450.00                                   |
| <input type="checkbox"/> | ANSI A118.7                                      | High Performance Cement Grout                                 | 25 lbs.  | USD 1,450.00                                   |
| <input type="checkbox"/> | ANSI A118.10**                                   | Waterproof Membrane   | 5 gal. or 25 sq. ft.   | USD 1,675.00                                   |
| <input type="checkbox"/> | ANSI A118.10.4.1 (if ordered separately)         | Fungus and Microorganism Test for Waterproofing Membrane      | 1 gal. or 1 sq. ft. of test material is required for a single test   | USD 300.00                                     |
| <input type="checkbox"/> | ANSI A118.11                                     | EGP Mortar  | 50 lbs.  | USD 1,730.00                                   |
| <input type="checkbox"/> | ANSI A118.12**                                   | Crack Isolation Membrane                                      | 5 gal. or 25 sq. ft.   | USD 1,450.00 (ASTM C627 not included in price) |
| <input type="checkbox"/> | ANSI A118.12.4.1 (if ordered separately)         | Fungus and Microorganism Test for Crack Isolation Materials   | 1 gal. or 1 sq. ft. of test material is required for a single test   | USD 300.00                                     |
| <input type="checkbox"/> | ANSI A118.13** (Sections 4.1, 5.1, and 5.2 only) | Sound Reduction Membrane                                      | 5 gal. or 25 sq. ft.   | USD 2,400.00                                   |
| <input type="checkbox"/> | ANSI A118.15                                     | Improved Modified Dry-Set Cement Mortar                       | 50 lbs.  | USD 3,055.00                                   |
| <input type="checkbox"/> | ANSI A136.1                                      | Organic Adhesive  | 3 gal.   | USD 1,400.00                                   |
| <input type="checkbox"/> | ANSI A136.1.6.4 (if ordered separately)          | Fungus and Microorganism Test for Organic Adhesives           | 1 gal. or 1 sq. ft. of test material is required for a single test   | USD 300.00                                     |
| <input type="checkbox"/> | ASTM C627**                                      | Robinson Floor  | Please contact TCNA Lab for the additional form required for this test. 16 sq. ft. / all materials, except substrate | USD 1,750.00                                   |
| <input type="checkbox"/> | ASTM E96, Method A                               | Water Vapor Transmission (Desiccant Method at Lab Conditions) | 1 sq. ft.  | USD 450.00                                     |
| <input type="checkbox"/> | ASTM E96, Method E                               | Water Vapor Transmission (Desiccant Method at 100F and 90%RH) | 1 sq. ft.  | USD 450.00                                     |
| <input type="checkbox"/> | ISO 13007-2                                      | Cementitious Adhesives (C)                                    | 50 lbs.  | USD 2,830.00                                   |
| <input type="checkbox"/> | ISO 13007-2                                      | Dispersion Adhesives (D)                                      | 50 lbs.  | USD 2,380.00                                   |
| <input type="checkbox"/> | ISO 13007-2'                                     | Reaction Resin Adhesives (R)                                  | 50 lbs.  | USD 2,105.00                                   |
| <input type="checkbox"/> | ISO 13007-4                                      | Cementitious Grouts (CG)                                      | 25 lbs.  | USD 1,895.00                                   |
| <input type="checkbox"/> | ISO 13007-4'                                     | Reaction Resin Grouts (RG)                                    | 25 lbs.  | USD 945.00                                     |

\*Chemical testing is available for USD 100.00 per chemical plus cost of chemicals. The client must specify the chemicals to be used in the comments section on page 1 of this form.

\*\*The client is responsible to send or specify what thin-set or adhesive, and grout to use. If TCNA purchases materials locally, the cost will be re-billed to the client. Please specify the thin-set or adhesive and grout in the comments section on page 1 of this form.



**PRODUCT PERFORMANCE TESTING LABORATORY**

100 Clemson Research Blvd., Anderson, SC 29625

**Phone** 864.646.8453 **Fax** 864.646.2821

**Email** testing@tcnatile.com **Web** www.TCNAtile.com

**PAYMENT INFORMATION**

Payment is required in advance unless prior arrangements have been made.  
For wire transfers, please contact TCNA for bank information.

**PLEASE SELECT A PAYMENT METHOD**

**Check Enclosed**

**Credit Card**

**CARD TYPE**

MASTERCARD

VISA

AMERICAN EXPRESS

CARD #

EXP. DATE

CARDHOLDER'S NAME

SIGNATURE

AMOUNT

**Ship Materials To:**

**Tile Council of North America  
Attn: Laboratory  
100 Clemson Research Blvd.  
Anderson, SC 29625  
USA**